















HATE CRIME IN LAMBETH: SOURCES OF SUPPORT FOR DEAF AND DISABLED PEOPLE




July 2017



<p>Metropolitan Police</p>  <p>General</p>	<p>Ring 999 (emergencies) Report non-emergencies on 101</p>	
<p>Metropolitan Police</p>  <p>Travel on buses</p>	<p>Lambeth Safer Transport Team Kennington Police Station, 49-51 Kennington Rd, London SE1 7QA</p> <p>07932 663737</p>	<p>The Safer Transport Team (STT) is a group of Met police officers dedicated to keeping people safe on the local transport network. They patrol on buses, at bus stations and other transport interchanges, and on London's roads. They can tackle local issues like antisocial behaviour, respond to road traffic incidents and make sure traffic is moving safely. With Lambeth Council, TfL and Arriva Buses, they also organise a special 'Able to travel' event each month to advise people on how to travel safely on London buses.</p>
<p>Lambeth Council</p> 	<p>Community Safety 020 7926 5000</p>	<p>From April 2016 Lambeth Council no longer has a specialist Hate Crime post. Neighbourhood-based community safety teams are responsible for helping people experiencing anti-social behaviour including verbal abuse, aggressive behaviour, noise nuisance, graffiti or other criminal damage. Dealing with Hate crime is part of the teams' role.</p>

<p>Lambeth Council</p> 	<p>Adult Safeguarding Lambeth Adult Social Services 020 7926 5555 or 020 7926 1000 (outside office hours)</p>	<p>If you suspect abuse of an adult who is at risk because of age, disability or illness you should report it to Lambeth Council (or the Police on 999 if emergency services are needed).</p>
<p>Disability Advice Service Lambeth (DASL)</p> 	<p>Cheryl Lewis (Hate Crime Advocacy & Outreach Worker) Mondays - Wednesdays Tel: 020 7642 2054 hatecrime@disabilitylambeth.org.uk</p> <p>David Strong (Director) Tel: 020 7642 0040 david.strong@disabilitylambeth.org.uk</p> <p>Louise Holden (Community Development Worker – Disabled People) louise.holden@disabilitylambeth.org.uk</p> <p>Website: www.disabilitylambeth.org.uk</p>	<p>DASL is Lambeth’s main pan-disability voluntary organisation and chairs and supports the Lambeth Disability Hate Crime Partnership. It coordinates Lambeth’s Hate Crime Reporting Centre for Disabled People at We are 336, 336 Brixton Road, SW9 7AA.</p> <p>From April 2016, with two year funding from Trust for London, we are employing a 21 hour a week Hate Crime Advocacy and Outreach Worker who is working with individual disabled people who have experienced hate crime. DASL also provides a Professional Advocacy Service which can support disabled people individually with safeguarding issues</p>
<p>Victim Support</p> 	<p>Gwen Wild, Lambeth Enhanced Service Delivery Manager 020 7801 1777 or 0808 168 9291</p>	<p>Contact the local Victim Support office on 020 7801 1777. It is open Monday-Friday 9am-5pm and can offer immediate support and arrange an appointment. Victim Support aims to provide a weekly session on Wednesdays 10am – 1pm at ‘We are 336’, 336 Brixton Road, SW9 7AA. Volunteer caseworkers are available to see any victims of crime who need emotional and practical support. Please ring the office to check that the session is running and to make an appointment.</p>

<p>Age UK Lambeth</p> 	<p>Information and advice for older and disabled people and carers Enquiry Line: 020 7346 6800 Email: info@ageuklambeth.org.uk</p> <p>Handyperson service Tel: 020 7346 6806 Sue.taylor@ageuklambeth.org.uk</p> <p>Website: www.ageuk.org.uk/lambeth</p>	<p>Age UK Lambeth is the borough's main voluntary organisation serving older people. It is also the lead partner in the Lambeth Independent Living and Carers' Partnership, working with DASL, Lambeth Mencap and Help for Carers. It provides advice and information on a wide range of issues. Other services include: Befriending, the Older People's Information Directory for Lambeth and Southwark, Safe and Independent Living (SAIL) referral scheme. Its Handyperson Service carries out minor repairs, improvements or adaptations to enable older people to maintain their independence and live in a warm, weather tight, safe and secure home. It can also help people access other services such as Lock it and Stop It which gives free security advice and upgraded locks.</p>
<p>Carers Hub Lambeth</p> 	<p>Enquiry Line: 020 7346 6800 (Monday – Friday, 9am – 5pm) Email: connect@carershub.org.uk Website: www.carershub.org.uk</p>	<p>Carers Hub Lambeth is a partnership led by Help for Carers working with DASL, Age UK Lambeth and Lambeth Mencap. It provides information, advice, community development work and other support to carers and also runs the Young Carers Project.</p>
<p>Lambeth Mencap</p> 	<p>Tel: 020 8655 7711 info@lambethmencap.org.uk www.lambethmencap.org.uk</p>	<p>Lambeth Mencap is the borough's leading voluntary organisation for adults with learning disabilities and their carers/families. It is involved in a range of initiatives to support the voices of adults with learning disabilities including the Lambeth Mencap People's Rights Group and the Learning Disability Assembly.</p>
	<p>Jane Abraham Involvement Worker Lambeth Learning Disability Assembly</p> <p>jecabraham@gmail.com</p>	<p>Jane's role is to support service user involvement in the Lambeth Learning Disability Forum and the Learning Disability Assembly. This enables adults with learning disabilities to share experiences of issues such as hate crime and to have these raised through their representative on the Lambeth Disability Hate Crime Partnership and other bodies.</p>

<p>Certitude – Solidarity in a Crisis</p> 	<p>Mon– Fri: 6.00pm – 12.00 midnight Sat & Sun: 12.00midday – 12.00 midnight Freephone: 0300 123 1922 Or text on: 0788 9756 087 or 0788 9756 083 Email: outofhours- solidarity@certitude.org.uk Website: www.certitude.org.uk/find- support/mental-health/services-we- offer/support-in-crisis/</p>	<p>Solidarity in a Crisis supports people in distress by providing out of hours emotional support over the phone and in person. The service is run by Peer Supporters who have their own experience of facing and overcoming crisis.</p>
<p>Information Hub at the Living Well Partnership</p>  	<p>Mosaic Clubhouse 65 Effra Road, Brixton, SW2 1BZ Tel: 020 7924 9657 Email: LWP@mosaic-clubhouse.org</p>	<p>Mosaic Clubhouse and Lambeth and Southwark MIND work together to provide the Information Hub for people with a mental health condition. Mosaic provides rapid mental health support and referrals. No appointments necessary. For 24/7 information on mental health services you can visit the Lambeth and Southwark MIND web directory at http://lambethandsouthwarkmind.org.uk/directory/</p>
<p>Royal Association for Deaf People (RAD)</p> 	<p>Email or SMS for an appointment: Email: referrals@royaldeaf.org.uk Tel: 0845 688 2525 Minicom: 0845 688 2527 SMS: 07912 630786</p>	<p>Provides a weekly advice and support surgery for deaf and hard of hearing people in Lambeth. Wednesdays 10am – 4pm at 'We are 336', 336 Brixton Road, SW9 7AA</p>
<p>We are 336</p> 	<p>Contact Adrian Harris (Manager) Tel: 020 7274 2299 Email: adrian@weare336.org.uk Website: www.weare336.org.uk</p>	<p>The 'We are 336' centre at 336 Brixton Road, SW9 7AA, managed by We are 336 (Lambeth Accord) is the borough's Disability Hub, home to a range of charities working with disabled people, older people and carers. We are 336 is working with a number of these charities and other partners involved in the Lambeth Disability Hate Crime Partnership to develop a Hate Crime Reporting Centre for disabled people at We are 336.</p>

 <p>Run by Refuge</p> <p>Working in Lambeth to end gender-based violence</p>	<p>Gaia Centre run by Refuge Tel: 020 7733 8724 Email: lambethvawg@refuge.org.uk http://www.refuge.org.uk/what-we-do/our-services/gaia-centre-lambeth/</p>	<p>The Gaia Centre provides confidential, non-judgemental and independent support services for those living in the London borough of Lambeth who are experiencing gender-based violence. Our services support women and girls aged 13 and over, and men aged 16 or over – including those who are lesbian, gay, bisexual, or are unsure of their sexuality. The Gaia Centre also supports transgender clients who identify as male, female, as another gender, or are questioning their gender identity.</p>
<p>Stop Hate UK</p> 	<p>Head Office: Stop Hate UK, PO Box 484, Leeds LS7 9BZ Tel: 0113 293 5100 Email: info@stophateuk.org www.stophateuk.org/ General 24 hour helpline: 0800 138 1625 Learning Disability Helpline: 0808 802 1155 (24 hours) Email: talk@stophateuk.org</p>	<p>Stop Hate UK is one of the leading national organisations working to challenge all forms of Hate Crime and discrimination, based on any aspect of an individual's identity. It provides independent, confidential and accessible reporting and support for victims, witnesses and third parties. It offers a range of other services including training, education and consultancy. Stop Hate UK's core activities also include awareness-raising, campaigning and delivering projects on a variety of issues relevant to Hate Crime and equality.</p>
<p>Inclusion London</p> 	<p>Inclusion London Link to Hate Crime Resources www.inclusionlondon.org.uk/campaigns-and-policy/facts-and-information/hate-crime/</p>	<p>Inclusion London supports London's Deaf and Disabled People's Organisations with research and policy, capacity building and training. Disability Hate Crime is one of its main policy and campaigning priorities and it is developing a range of reports and factsheets and advising member organisations on how they can work effectively on this issue. It has also now set up a Facebook group for Deaf and Disabled People's Organisations in London which you can sign up to at https://www.facebook.com/groups/1480390028951153</p>

<p>DRUK</p> 	<p>Disability Rights UK Link to Hate Crime Resources: http://www.disabilityrightsuk.org/how-we-can-help/publications/lets-stop-disability-hate-crime-guidance</p>	<p>DRUK want to empower disabled people and their organisations to tackle disability hate crime by:</p> <ul style="list-style-type: none"> • Developing a national independent disability hate crime reporting centre; • Providing guidance on minimum standards for such reporting centres to empower disabled people's organisations to set up their own reporting centres; and • Raising disabled people's awareness of disability hate crime and incidents and how to report them.
	<p>Rape Crisis South London National Helpline: 0808 802 9999 The National Rape Crisis Helpline can be reached on 0808 802 9999 or on minicom 0208 239 1124. The Helpline is open every day of the year (including bank holidays) between 12 and 2.30 and 7 and 9.30pm. We are also open on weekdays (excluding bank holidays) between 3pm and 5.30pm http://www.rasasc.org.uk/</p>	<p>A professional and committed team working in a centre of excellence, dedicated to the healing and empowerment of survivors of sexual violence.</p> <p>Provides advocacy and counselling using the Empowerment Model of recovery.</p>

This list is maintained by Disability Advice Service Lambeth on behalf of Lambeth Disability Hate Crime Partnership

To update your information or let us know about other helpful services to support disabled victims of hate crime in Lambeth, contact:

Louise Holden, Community Development, Advice and Support Worker – Disabled People, [DASL](http://www.dasl.org.uk), 'We are 336', 336 Brixton Road, London SW9 7AA lholden@disabilitylambeth.org.uk [@ComDevDASL](https://twitter.com/ComDevDASL)