

All Lambeth advice services and drop-ins shown here are free to clients.

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1. Generalist agencies

One Lambeth Advice

Tel: 0800 254 0298 (Monday – Friday 10am – 4pm)

Email using contact form at <http://onelambethadvice.org.uk/contact-us/>

Website <https://onelambethadvice.org.uk/about/>

One Lambeth Advice, operated by Merton and Lambeth Citizens’ Advice, is the ‘gateway’ for the public into the independent advice services offered by the Lambeth Advice Network agencies and includes:

- Brixton Advice Centre
- Centre 70
- Lambeth Law Centre
- Merton and Lambeth Citizen’s Advice

Offers a range of services and support:

- Using on-line information, tools and materials

Social Welfare Advice Agencies



- Working with one of the volunteer 'Advice Guides' located in a number of GP surgeries, Council offices and advice agencies to support people to access on-line resources
- Helping users work out the next step that they need to take
- Providing advice and casework through access to the Lambeth Advice Network

One Lambeth Advice offers casework in welfare benefits, debt and housing and some advice on employment and consumer matters.

GP Surgeries offering advice via One Lambeth Advice

If client is a registered patient of one of the practices below, they can speak to their GP on any welfare issues that are affecting them and GP can refer you.

The practices offering appointments with advisers are:

- Beckett House Practice Grantham Road, London SW9 9DL
- Brixton Hill Group Practice 22 Raleigh Gardens, Brixton Hill, London SW2 1AE
- Hetherington Group Practice 18 Hetherington Road, London SW4 7NU
- Lambeth Walk Group Practice 5 Lambeth Walk, London SE11 6SP
- Mawbey Group Practice 39 Wilcox Close, London SW8 2UD
- Myatt's Field Health Practice 60 Patmos Road, London SW9 6SE
- Paxton Green Health Centre 1 Alleyn Park, London SE21 8AU
- Stockwell Group Practice 107 Stockwell Road, London SW9 9TJ

Clients can also make their own appointments by calling the receptionist at the surgery during practice opening hours. The adviser will see patients by appointment at the designated GP Surgery.

Further information <http://love.lambeth.gov.uk/free-advice-in-gp-surgeries/>

2. Other services

hope that is useful and any other questions about our services in Lambeth do let me know.

Advising Communities Lambeth Universal Credit Drop in Sessions

Tel: 0300 0301 121

advisingcommunities.uk

Provide help with your Universal Credit claim; Support you to improve your digital skills, so that you can make claims and manage your online UC account; will provide you with advice and help identify extra support; can help you manage your finances and resolve your wider issues.

You do not need to arrange an appointment in advance, so feel free to come in at the times and locations below and ask for the 'Universal Credit Support Service'.

Kennington Job Centre, 206-210 Kennington Park Road, SE11 4DE. Mondays 10am – 2pm.

Streatham Job Centre, Crown House, Station Approach, SW16 6HW. Tuesdays 10am – 2pm.

Brixton Customer Centre, Olive Morris House, 18 Brixton Hill, SW2 1RD. Every Thursday (except the 1st Thursday of the month); Every Friday (except the 3rd Friday of the month) 10am—2pm.

Advising Communities Drop-in for Generalist Advice at Brixton Jobcentre Plus

Brixton Job Centre, 422 Brixton Road, SW9 7AE.

You can drop-in to see us at Brixton Jobcentre Plus if you live, work or study in the London Borough of Lambeth. Outreach session times -

10am – 12 noon on the 1st Monday of the month.

Advising Communities Council Tax clinics – drop-in, first come, first served.

Brixton Customer Centre, Olive Morris House, 18 Brixton Hill, SW2 1RD.

If you receive Council Tax Support or are having difficulties paying your Council Tax, these sessions offer support to pay Council Tax arrears, which are known as a priority debt.

1.30pm - 5pm, twice a month on the 1st Thursday of the month and 3rd Friday of the month.

London South Bank University Legal Advice Clinic

Clarence Centre for Enterprise and Innovation, 126 London Road, SE1 0AE

Tel: 020 7815 5450 / Email: legaladvice@lsbu.ac.uk / www.lsbu.ac.uk/legaladviceclinic

Free public drop-in service staffed by LSBU law students working under the supervision of practising solicitors.

Drop-in or referral. **Term time only.** Does not provide advice by phone or email.

Legal Advice Clinic Drop-ins

Tuesdays 10am – 12noon; Wednesdays 10am – 12noon; 3 – 5pm (term time only)

Generalist advice on any social welfare law matter except immigration.

Specialist legal advice in family, housing, employment, (Thursday evenings, accessed through initial assessment at daytime drop-in)

Lambeth Law Centre - Morning and Evening General Advice Sessions

LLC, UNIT 4, The Co-Op Centre, 11 Mowll Street, SW9 6BG.

Lambeth Law Centre collaborate with a number of volunteer lawyers from Clyde and Co who staff free generalist advice sessions on Monday evenings (Lambeth Evening Advice Sessions or LEAS) and Wednesday mornings (Lambeth Morning Advice Sessions or LMAS). The service is supervised by staff from Lambeth Law Centre and supported by admin volunteers from BPP. One-off advice is given- can't take on lengthy pieces of casework. Most enquiries dealt with concern housing deposits, unpaid wages, consumer law, parking fines, small claims and general litigation. To book an appointment for one of these sessions call 0207 840 2000.

Transport for All - Weekly drop in for Transport related issues

Ground Floor, We Are 336, 336 Brixton Road, Brixton, SW9 7AA

Regular drop-in service in Brixton to be held on the first Thursday of every month, 2pm and 4pm. For Disabled and older people in London to get advice, information and support about transport issues, however large or small; from applying for a Freedom Pass to making a complaint about a poor service. Don't forget to bring with you all the paperwork.

3. Advice for older people, disabled people, mental health service users, carers

Independent Living and Carers' Partnership (ILCP)

We are 336, 336 Brixton Road, London SW9 7AA

Tel: 020 7095 5720 Monday – Friday 9am – 5pm

Email: info@ageuklambeth.org.uk

Weekly drop-in advice surgeries – see www.ageuk.org.uk/lambeth/information-advice--advocacy/information--advice-surgeries/

General advice and information on all subjects relevant to disabled and older people

Basic casework in welfare benefits, debt and housing

Advocacy casework in health and community care services, housing, family matters, safeguarding issues

ILCP Drop in advice sessions

Monday 1pm – 4pm Brixton

Vida Walsh Centre, 2B Saltoun Road, SW2 1EP

Tuesday 10am – 12noon

36 Cheviot Gardens Housing Scheme, West Norwood SE27 0DD

Wednesday 1pm – 4pm Vauxhall

The Tate South Lambeth Library, 180 South Lambeth Road, SW8 1QP

Thursday 9am – 12.30pm Brixton

(building opens at 8.30am)

336 Brixton Road SW9 7AA

Friday 10am – 1pm Streatham

2-8 Gracefield Gardens, SW16 2ST

Disability Advice Service Lambeth (DASL)

We are 336, 336 Brixton Road, London SW9 7AA

Tel: 020 7738 5656 (General enquiries)

Email: enquiry.line@disabilitylambeth.org.uk www.disabilitylambeth.org.uk

Advice casework for disabled adults, especially those with mental health problems. Welfare benefits, housing problems, community care issues and some areas of debt. Initial advice and information on a range of other subjects. Home visits for people unable to attend office.

Referral: Phone, write, email or use the website contacts page.

Casework by appointment only.

Information about services and support in Lambeth via DASL website at

<http://www.disabilitylambeth.org.uk/dasl/advice/i-advice-and-information-resources/>

DASL Royal Association for the Deaf (RAD) Drop in Advice Sessions

advice@royaldeaf.org.uk / 07467 914 132

Offers appointments and drop in.

Every Wednesday 10am – 4pm

2nd Floor, 336 Brixton Road SW9 7AA

Every Pound Counts (Lambeth Council)

Tel: 0800 254 0298 / Email: EveryPoundCounts@lambeth.gov.uk

www.lambeth.gov.uk/everypoundcounts

Welfare benefits advice. Telephone and face to face benefits check.

Available to disabled people, older people (55+) and carers but will normally only accept cases at the mandatory consideration and/or appeal stages unless the client is one they have already worked with.

The Living Well Network

Offer advice, information and support to people who live in Lambeth and / or who have a Lambeth GP.

- Advice and information to people with lived experience of mental health, their friends / family, or professionals
- Arrange appointments with people who are eligible for, and who can benefit from, our service
- Signpost people to local community and support services

Mental Health Drop In sessions across Lambeth

- Monday 10am to 5pm at 336 Brixton Road, Brixton, SW9 7AA
- Tuesday 11am to 4pm at St Luke's Hub, 25A Wincott Street, Kennington SE11 4NT
- Thursday 10am to 12pm at Stockwell Park Community Centre, 21 Aytoun Place, Stockwell, SW9 0TE

Please contact Matthew Davison on 0203 691 5080 or email mdavison@lwnhub.net if you have queries or for more information.

- Tuesday 9.30am to 10.30am (No need to book), then pre-booked appointments from 10.30am to 12.30pm at Mosaic Clubhouse, 65 Effra Road, Brixton SW2 1BZ

For the Mosaic drop in Contact South East locality team on 07468 727 879 or email

mbuckley@lwnhub.net if you have any queries or for more information.

- Thursday 10am to 10.30am (No need to book), then pre-booked appointments from 10.30am to 12.30pm at Clapham Methodist Church, Clapham High Street, SW4 7JR

For the Clapham drop in please contact South West locality team on 07468 727 861 or email

Social Welfare Advice Agencies

carly.parker@lwnhub.net if you have any queries or for more information.

